



CALL FOR TENDERS

LIBRI project: E-PANEMA development

1. Background and subject matter

The European Bureau of Library, Information and Documentation Associations (EBLIDA) is looking to develop its E-PANEMA platform according to the objectives and deliverables of the EU-funded LIBRI project, of which it is a partner. This call for tenders defines the mandatory changes and developments of E-PANEMA, providing different suggestions on how to achieve them. Additionally, it lists a series of other quality-of-life developments which, although not mandatory, would improve the user experience when using the platform.

Except for the features explicitly identified in the project proposal and those mandatory (see 1.2. EBLIDA's role in the project), other features listed on this document (see 3.3. Other quality-of-life developments) may or may not be implemented. Candidates may choose not to include some or all features listed in point 3.3, provided that it is justified (e.g., to remain within the budget). All features should be discussed between EBLIDA and the developer to ensure that their goals are achieved via the identified ways or otherwise.

1.1. LIBRI project summary

Project name: Library BRIdges: Promoting the Integration and Inclusion of Third Country Nationals in Europe Through Libraries and Local Partnerships (LIBRI)

Duration: 24 months

Start date: 1 May 2024

End date: 30 April 2026

This project, taking place in France, Italy, Poland, Latvia and Romania, aims to help develop and implement local strategies embedded in libraries and increase the effectiveness of the integration of third-country nationals (TCN) at regional and local level.

The main activities include:

- undertaking a mapping of existing initiatives at the local level and mobilizing different stakeholders (librarians, local authorities, TCN-led associations),
- developing specific content (guides/toolkits) to help librarians design and implement relevant intercultural activities,



- developing and implementing local partnerships and strategies and
- disseminating the findings and results of the project via innovative digital platforms, which will allow for easy scale-up and replicability in other European countries interested in the methodology developed in the project to foster the integration of TCN at the local level.

1.2. EBLIDA's role in the project

As stated in the LIBRI proposal, EBLIDA has committed to do the following:

1. “Displaced, exiled and migrant populations” page within [E-PANEMA](#)”.

This task regroups the following subtasks:

- a) design of the new “Displaced, Exiled and Migrant Populations” page to include relevant information and tools on the topic in an intuitive design, and to share widely the content already existent and created, as well as the findings of the project,
 - b) creation of a document identifying bottlenecks and suggesting technical solutions to any technical problems regarding the new page,
 - c) testing of the page's functionalities,
 - d) operationalization of the page to ensure it is functional and accessible.
- 2. Interactive online cartography** illustrating libraries active in TCN (Third Country Nationals) inclusion and integration and short descriptions of related initiatives on the E-PANEMA platform.
- 3. Adaptation of the E-PANEMA platform:** The E-PANEMA platform will be adapted to include
- a) a localization feature to facilitate skills transfer and
 - b) an automatic translation tool to ensure all content on the platform is available to any language-speaking user.

It is also mandatory that the project and its details are available on EBLIDA's website or social media.



3. Requirements for the development of E-PANEMA

3.1. Technical details

The [E-PANEMA](#) platform is hosted on EBLIDA's website and is built using WordPress.

Design and Layout:

- **Responsive Design:** Ensure the new page is fully responsive and compatible with the current pages & various devices and screen sizes.
- **Accessibility:** Compliance with accessibility standards (e.g., WCAG 2.1).

Content Management:

- **Content Types:** Blog, text, images, videos, documents.
- **Multilingual Support:** automatic translation tool to ensure all content on the platform is available to any language-speaking user.
- **Content Population:** The bidder is not responsible for content population.

Functionality:

- **Interactive Elements:** maps, user registration.
- **Search Functionality**
- **User Roles and Permissions:**
 - **Administrator:** The administrators will have full access to manage and oversee all aspects of the new page.
 - **Qualified Contributors:** Create a user role for qualified contributors who can add and edit content on the new page.

Alert Triggers and Notifications

- **Email Templates:** Develop customizable email templates for different types of notifications (initial update, ongoing reminder).
- **User Preferences:** Allow users to manage notification preferences and update contact information.
- **Tracking and Logs:** Implement tracking and logging of all sent notifications and user responses.

Data Privacy:

Ensure that user data and submissions are handled securely and in compliance with the General Data Protection Regulations (GDPR).

3.2. LIBRI-specific work – short report

Deadline: 15 August 2024

The LIBRI project requires the creation of one (short) document which identifies bottlenecks and suggests solutions to any technical problems regarding the new “Displaced, exiled and migrant populations” page. This document is mandatory.



3.3. LIBRI-specific work – development of E-PANEMA

Deadline: 31 December 2024

Suggestion A

LIBRI is added to E-PANEMA as an ongoing project and all dissemination and visibility is done through it. There might be some quality-of-life updates (e.g., adding a map which locates all partners and libraries active on the topic), but it does not require a new feature (e.g., a new type of content or page).

All project pages will have a new section with a map showing all the project partners. This means that all organisations, members and non-members, must have an associated address (see an example of a project page [here](#), and of an organisation page [here](#)).

This suggestion might result in less visibility, as LIBRI would be just one project in 100.

Suggestion B

A new type of page is added to E-PANEMA. This new page is mostly static, and most information is added manually.

It has the following features:

- Topic title
- Description
- List of projects dealing with this topic (either automatic (e.g., pulled from keywords or SDG), or manually added)
- Ability to upload documents, like the project pages
- Ability to upload links, like the project pages
- A map which locates all libraries and organisations working on this topic (e.g., all LIBRI partners, all other identified libraries with short descriptions of their initiatives)
- Automatic translation of the page and contents is available

This suggestion results in a page that is more closely monitored by EBLIDA, with restricted access to EBLIDA staff and possibly project partners.

All project pages will have a new section with a map showing all the project partners. This means that all organisations, members and non-members, must have an associated address (see an example of a project page [here](#), and of an organisation page [here](#)).

Suggestion C



A new type of page is added to E-PANEMA. This new page is mostly automatic, and harvests from all projects uploaded to E-PANEMA.

It has the following features:

- Topic title
- Description
- List of projects dealing with this topic (e.g., from keywords or SDG)
- List of all resources from all projects dealing with this topic (project page sections: documents of interest, project links)
- A map which locates all libraries and organisations working on this topic (pulling from all proposers and partners identified in the project pages)
- Automatic translation of the page and contents is available

This suggestion results in a page that is less closely monitored by EBLIDA and its partners, in which anyone who uploads a project related to the theme will have their project, document, and resources automatically shown on this page.

All project pages will have a new section with a map showing all the project partners. This means that all organisations, members and non-members, must have an associated address (see an example of a project page [here](#), and of an organisation page [here](#)).

3.4. Mandatory EU visibility

Deadline: 31 March 2026

Suggestion A

A new section, tab, or page is added to EBLIDA's website. It identifies all projects EBLIDA is currently working on or has worked on (only [RL:EU](#) and LIBRI, for now). At least one staff member will have the permissions to keep it up to date (e.g., add new projects, add or change details, etc). The page is manual and static.

Each project page/section must include:

- Project title
- Project title abbreviation
- Project summary
- Coordinator contact details
- List of participants
- European flag and funding statement
- Project results

Examples from [PL2030](#), [PiNA](#), [Portuguese School Library Network](#)



Additional, but not mandatory features:

3. A way to distinguish completed and ongoing projects

Suggestion B

Alternatively, this page could pull from E-PANEMA and list all projects where EBLIDA is either the proposer or a partner.

Additional, but not mandatory features:

4. A way to distinguish completed and ongoing projects

3.5. Other quality-of-life developments

Deadline: 31 March 2026

If possible, EBLIDA would like to take this opportunity to add some quality-of-life updates to E-PANEMA. These include:

1. In order to publish a project, the publisher must identify the project proposer. For example, any user can create an account, but to publish a project, their account must be tied to an organisation. When publishing a project, then the person will have to identify where their organisation fits: either the proposer, or a partner.
2. Project partners must also be identified once the project status is ongoing or completed, or otherwise clearly identify that there is only one organisation (the proposer).
3. Add a start and end date section on the side bar for all ongoing and completed projects (where the new projects have a deadline).
4. Make the project pages more visual. For example, provide a small preview of the resources uploaded and/or the links. Another example: add the “co-funded by the European Union” logo where applicable.
5. Having an alert system for the proposers of new and ongoing projects. For instance, after 6 months, whoever published a new project will receive an email asking them to update their project: it is now either ongoing or rejected (and thus should be deleted – which only admins can do). For ongoing projects, an alert every 12 months as a reminder to mark them as completed.

4. Total budget for E-PANEMA development

19,500 EUR, including VAT.



5. How to apply

Interested parties must submit:

1. A short description, motivation letter, or their availability for a meeting on how they plan to respond to the requirements listed in this document.
2. A quotation for their services.

6. Deadline

This call for tenders will close **at midnight (CET) on 14 July 2024.**

7. More information

We are looking for (a) creative developer(s) with the ability to evaluate and recommend solutions that enhance user experience, functionality, and ensure the efficient integration of new features within our existing custom build WordPress platform.

Please send your application to: eblida@eblida.org

For more information please contact: Inês M. Ferreira at ines.ferreira@eblida.org